

BACKGROUND INFORMATION

Please outline what steps you have taken to satisfy this problem. Please include the name and telephone number of the person that you were dealing with and the file number if you have been provided with one.

*Yes, I have contacted the Dealer and was advised ...*

---

---

---

---

---

*No, I have not contacted the Dealer because ...*

---

---

---

---

---

*Other step that I have taken:*

---

---

---

---

---