



**Ontario Motor  
Vehicle Industry  
Council**

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Dear fellow dealer and OMVIC member

My term on the Board of Directors comes to end at our 2003 Annual and General Meeting of Members in May. It has been an honour and a pleasure for me to serve as OMVIC's chairperson this past year.

At OMVIC's upcoming Annual and General Meeting (AGM), the term of office for three (3) directors will expire and their replacements will be elected. As part of the attached material, you'll find information explaining the election process and information regarding the candidates who are seeking election at our meeting to begin their three-year terms as OMVIC Directors.

I would like to take this opportunity to express my personal appreciation for the significant contributions made by outgoing board member Jim Pears of Metro Chrysler Jeep in Ottawa and also to Richard Lang of Lang Motor Corporation in Toronto who resigned in October 2002 after serving two-and-half years on the board.

Jim served the Board with dedication and with a keen sense of the important role played by OMVIC in raising the standards in the dealer sector. He served as OMVIC's Secretary-Treasurer from May 2001 to May 2002 and is currently OMVIC'S Vice-President.

Richard proved to be a vigorous advocate on behalf of the professionalism of the used car dealer community in Ontario and chaired an advisory committee on the important issue of curbsiding.

Both Jim and Richard served the Board with great dignity, thoughtfulness and a lot of class and we wish them well for the future.

I also wish to congratulate OMVIC staff who put in another stellar year of service. In calendar 2002, OMVIC staff completed over 6,000 inspections, 32,000 registration transactions, handled over 100,000 telephone inquiries, mediated some 1,450 complaints, laid over 2,000 charges and supported Board and Committee activities.

And finally, allow me to express my appreciation to the members of the Board of Directors for their hard work, dedication and personal support in meeting the many challenges during the year 2002.

Sincerely yours,

A handwritten signature in black ink that reads "Peter Eatson".

Peter Eatson  
Chairperson,  
Ontario Motor Vehicle Industry Council