

## LAT Decision Summary

**Applicant:** Susan Taylor o\|a Word of Mouth Enterprises  
**Released:** November 10, 2004  
**Appeal Date:** December 10, 2004  
**Tribunal:** Kenneth S. Jepson, Vice Chair  
**Disposition:** Registration refused  
**Keywords:** financial responsibility, Brenner, Shine Car Sales, Canus Auto Traders

### Summary:

Susan Taylor applied for registration as a motor vehicle dealer on February 23, 2004. While processing the application, the applicant failed and refused to provide the Registrar with information to confirm the source of financing for the dealership. The applicant also failed and refused to provide a business plan to confirm she was adequately prepared for the financial obligations of operating a dealership.

The Tribunal found that: “Ms. Taylor’s evidence and actions made it clear that she believes the Registrar had no right to make detailed inquiries as to her proposed plans. That belief is mistaken. The Act not only gives the Registrar the legal authority to inquire, it is obligated to do so in order to fulfill its mandate of protecting the public interest. Regulation 801, s. 13(10) gives the Registrar specific authority to request further information from any applicant. ... The Tribunal finds that the applicant unreasonably refused information requested by the Registrar. Given the very limited documentation and plans that had been produced by Ms. Taylor, the Registrar was entirely reasonable in requesting further information. It was appropriate and necessary that the Registrar seek confirmation of financing arrangements. Contrary to Ms. Taylor’s assertions, there is no “right” to registration. It is up to the applicant to satisfy the Registrar that they are entitled to registration. ... The Tribunal finds that Ms. Taylor’s unreasonable and unjustified refusal to provide further information coupled with her attitude that the Registrar ought not to have any authority over her, give reasonable grounds to believe that, if registered the applicant would not conduct herself with integrity and in accordance with the law. Specifically, the Tribunal finds that it is likely that she would fail to cooperate with the Registrar’s exercise of its investigative and other regulatory powers.”

Registration refused.

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