

CANADA POST STRIKE

During the postal strike, which is set to start midnight tonight, OMVIC will not be able to mail out registration certificates or renewal notices. Here's how we intend to handle this during the strike.

Certificates of Registration

- To confirm registration you (or others seeking to verify your registration) can check our website at www.omvic.on.ca. Select "*Consumers*" and then select "*Find a Dealer and/or Salesperson*".
- Call us to request a copy of your certificate be faxed to you. Your certificate may be available if you've recently been approved, reinstated or transferred.
- In urgent cases, you may be able to pick up your certificate at OMVIC's offices. Please call ahead before doing so to confirm whether your certificate is available.

Renewals & Other Applications

- Registrants expiring on or before July 31st, 2011 should have already received their renewal notices. If your expiry is before July 31st, 2011 and you haven't received your renewal notice, please contact OMVIC to request a duplicate be faxed or emailed to you.
- If your expiry is after July 31st, 2011, please await further information regarding your courtesy renewal notice. Depending on the length of the strike, we may fax your renewal notice to the dealership. In the case of salespersons, renewal notices will be sent to the fax number of their sponsoring dealer. If the strike continues, we will send a courtesy renewal notice to registrants (who have an associated fax number) at least 30 days prior to their expiry date. Please note however, it is your responsibility to check your expiry date and ensure your renewal notice is submitted on time.
- If you've mailed your renewal notice (or other applications) recently, call us **on or after** Wednesday, June 8th to confirm whether we've received it. If we have not received it, you can resend the application via fax (416-226-3208) or email (registration@omvic.on.ca) during the strike together with payment. After the strike is over and we receive your mail, we will not process duplicate applications or payments.
- Please note that we will accept new salesperson applications via fax or email **during the strike period only.**
- New dealer applications will be accepted only in person or by courier.

Decals

New and existing dealers looking for "Buy With Confidence" decals should expect delivery to be delayed. In urgent cases, you may be able to pick decals up at OMVIC's offices. Once the strike has concluded OMVIC will mail decals out to registrants as soon as possible.



If you have any questions regarding this, please contact us at registration@omvic.on.ca or call 416-226-4500 or 1-800-943-6002.

Our lines are open between 8:30 a.m. and 5:00 p.m. Our average call wait time is normally under 1 minute. However, we appreciate your patience as we anticipate a higher volume of calls during this period. The best time to call is in the early morning or late afternoon.



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