

## SUZUKI NO LONGER PARTICIPATES IN CAMVAP

Suzuki Canada no longer participates in the Canadian Motor Vehicle Arbitration Plan – CAMVAP. The Motor Vehicle Dealers Act (MVDA) requires sale and lease contracts indicate to the purchaser or lessee whether or not the vehicle being bought or leased is covered by the arbitration plan. Because of Suzuki's withdrawal from the plan, dealers must now disclose any Suzuki vehicle sold/leased does not qualify for CAMVAP.

CAMVAP is a voluntary Canada wide program in which disputes between consumers and vehicle manufacturers regarding alleged defects or implementation of a manufacturer's warranty may be put before a neutral third party arbitrator.

Facts about CAMVAP:

- Most major manufacturers participate in CAMVAP however BMW (including Mini and Rolls), Mitsubishi, and now Suzuki, do not.
- In order for a vehicle to qualify for the program, the vehicle's manufacturer must participate, and the vehicle itself must be of the current model year, or the previous four model years, and the vehicle must have been driven less than 160,000kms. For more details visit [www.camvap.ca](http://www.camvap.ca)
- Dealers are required to disclose to each customer whether or not the vehicle being purchased or leased qualifies for protection under the plan.
- Contracts are required to have specific statements prescribed by the MVDA explaining CAMVAP's availability.
- If the Canadian Motor Vehicle Arbitration Plan is available for disputes concerning the motor vehicle, the statement shall be as follows:

### **Canadian Motor Vehicle Arbitration Plan**

The Canadian Motor Vehicle Arbitration Plan may be available to resolve disputes concerning alleged manufacturer's defects or implementation of the manufacturer's new motor vehicle warranty.

- If the Canadian Motor Vehicle Arbitration Plan is *not* available for disputes concerning the motor vehicle, the statement shall be as follows:

**Canadian Motor Vehicle Arbitration Plan Not Available**

The manufacturer of this vehicle is not a participant in the Canadian Motor Vehicle Arbitration Plan. Therefore, the program under that Plan is not available to resolve disputes concerning alleged manufacturer's defects or implementation of the manufacturer's new motor vehicle warranty.

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